ANDHRA PRADESH ELECTRICITY REGULATORY COMMISSION
#11-4-660, 4th Floor, Singareni Bhavan, Red Hills, Khairatabad
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Lr.No.APERC/Secy/Tariff/T-87/D.No.371 /2021 Date:22.07.2021

Sir,

Sub: APERC - Unblocking of the leading kVARh feature in meters for applicable consumers -Reg.

Ref: RST Order for FY 2019-20

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It has come to the notice of the Commission that while unblocking the leading kVARh feature in meters for applicable consumers, they are not being informed about the same. Consequent to the above unblocking, some of the consumers have been receiving higher CC bills which is forcing them to approach various fora for redressal of their grievance.

Though the consumer shall be deemed to have full knowledge of the provisions of the Electricity Act, 2003 the A.P. Electricity Reform Act, 1998, and all regulations and notifications made thereunder, as also all laws relating to the supply of electricity as per clause 19.3 of the GTCS, it is desirable that the DISCOMs inform the consumer and/or record in his register the modifications made to the features in the meters that affect his billing, in order to obviate their need to approach various fora for redressal of their grievance.The DISCOMS shall do the needful accordingly.

(By order of the Hon'ble Commission)

Yours faithfully,

Commission Secretary$_{(i/c)}$

To

1. The Chairman & Managing Director/APSPDCL/Tirupati.
2. The Chairman & Managing Director/APEPDCL/Visakhapatnam.
3. The Chairman & Managing Director/APCPDCL/Vijayawada.